

THE VINTAGE BAR

CAREERS

The Vintage Bar is looking for a Community Care & SoMe Communication Intern.

The Vintage Bar is an online community-driven platform that connects buyers and sellers of premium and luxury secondhand fashion. By combining digital innovation, data driven technologies and inspirational branding, we take part in making fashion circular. As an intern at The Vintage Bar we offer you a position in a challenging, yet fulfilling, work environment.

As a Community Care & SoMe Communication Intern, you will refer to our Community Care Manager on a daily basis, but will also support the rest of the team with relevant tasks if needed. Our optimal candidate for the position is someone who is self-motivated, digitally minded and has excellent verbal and written English skills. As a Customer Care & SoMe Communication Intern, you should be serviceminded, detail-oriented and a quick thinker. If you are passionate about assisting with Customer Care and SoMe Communication related tasks for an international secondhand fashion platform, we would love to hear from you!

YOUR RESPONSIBILITIES WILL INCLUDE:

- Assist with customer support on all channels - E-mail, Instagram, facebook, phone etc. (weekend work will occur).
- Assist with communication with both our private and professional sellers.
- Assist with replying to and handling complaints.
- Assist with item investigations and acting as a liaison with other departments to solve issues.
- Assist with handling inquiries concerning order returns and conducting quality inspections on items being returned.
- Assist customers with product inquiries (additional photos, size etc.).
- Assist with office management: organizing the office and the showroom, maintaining office supplies and equipment, handling weekly lunch order, managing and coordinating all incoming postal and courier matters.
- Other ad-hoc requests

WE ARE LOOKING FOR SOMEONE WHO:

- Has strong communication and organizational skills.
- Is proficient in written English – comfortable enough to express themselves creatively.
- Has the ability to work in a fast-paced, rapidly changing environment
- Has a positive attitude and desire to get involved
- Is digitally minded and motivated by trying new territories
- Has the ability to work both independently and as part of an ambitious and fast-moving, developing team
- Respectful of all deadlines.
- Detail-oriented.

And, of course...has a natural interest in secondhand fashion and sustainability.

IN RETURN, WE WILL PROVIDE YOU WITH:

- The opportunity for personal and professional development.
- The chance to play a significant role in a rapidly growing start-up.
- Being part of a young team in the center of Copenhagen.
- The ability to expand your CV.

The internship is full-time (37 hours a week), monthly grant of DKK 5.000,- and for a duration of 6 months.

Location: Copenhagen K, Denmark

Are you intrigued?

Please send your application and CV written in English to career@thevintagebar.com with the subject line: Community Care & SoMe Communication Intern

Apply now! We look forward to hearing from you.

For any questions, call us at:
+ 45 3150 3738